



**SYMBIOSIS INSTITUTE OF
OPERATIONS MANAGEMENT**



CERTIFICATE OF ACHIEVEMENT

This is to certify that research paper titled
Optimal dual-online channel supply chain configuration of a manufacturer

authored by Dr./Mr./Ms. **Rofin T M**

at International Conference on Operations and Supply Chain Management
(ICOSCM 2021) held at SIOM, Nashik on 17th January 2021 has been awarded

'Best Research Paper'

Dr. Ramkrishna Manatkar, PhD,
Faculty Convener - ICOSCM

Dr. Vandana Sonwaney, PhD
Director - SIOM, Patron - ICOSCM